THINGS TO DO... TODAY

DATE 12/4/12 COMPLETED

Gentlemen:

I called PA at the Sewer Dept. to ask her to use a more representative number of cubic feet to bill the Sewer based on Winter Quarter Charge for the 12/1/12 date and the future billings. I had a slight leak which resulted in a 2495 cu ft used for the winter quarter 3/14/12. as you can see that does not represent the cubic ft. of water going into the sewer system, as shown by latest bill 12/1/12 of 1775 cu ft.

I would appreciate it if you would issue a credit against my current bill and bill my future quarters on a more representative amount of cubic ft going into the sewer system.

How using about 1775 or 1820 or average of the two, about 1800 cu ft. the

C.V. MASON & COMPANY
INSURANCE

BRISTOL OFFICE
C.V. MASON & CO.
254 Main Street, P.O. Box 569
Bristol, CT 06011-0569
Phone: 860-583-4127
Fax: 860-589-6396

THOMASTON OFFICE
DBA THE PERREAULT & KLOSS AGENCY
30 Main Street, P.O. Box 430,
Thomaston, CT 06787
Phone: 860-283-1121 Fax: 860-283-6964

instead of 2495 which was an aberration.

Your consideration is
appreciated,

Please notify me ASAP of your
decision. Thank you.

Vernon O. Stockman

attachments:

1. Copy of latest bill
2. Consumption History 8/10/12 – 8/14/06

Bristol Water Department
119 Riverside Avenue
PO Box 58
Bristol, CT 06011-0058
(860) 582-7431
www.bristolwaterdept.org

WATER/SEWER BILL

BILL NUMBER
164170

ACCOUNT NUMBER
0107959000

BILLING DATE	DUE DATE
12/01/2012	12/30/2012

AMOUNT DUE	$126.05

PLEASE MAKE CHECK PAYABLE TO BRISTOL WATER DEPARTMENT

3 1021

VERNON O STOCKMAN
40 GLENVIEW DR
BRISTOL, CT 06010-3047

0000604201310016417030000126052

✂ Detach and return the portion above with your payment ✂

Bristol Water Department
119 Riverside Avenue
PO Box 58
Bristol, CT 06011-0058
(860) 582-7431
www.bristolwaterdept.org

ACCOUNT NUMBER	BILLING DATE
0107959000	12/01/2012

WATER/SEWER BILL

Customer Copy
Keep this portion for your records

LOCATION OF SERVICE 40 GLENVIEW DR

Read Date	Current Read	Previous Read	Cubic Feet Used	DESCRIPTION OF SERVICE	Unit Rate	Current Charge
11/08/2012	53925	52150	1775	WATER CONSUMPTION	0.023100	$41.00
11/08/2012				WATER SERVICE CHARGE		$20.00
11/08/2012			2495	SEWER BASED ON WINTER QUARTER	0.019960	$49.80
11/08/2012				SEWER SERVICE CHARGE		$15.25

PREVIOUS BALANCE	ADJUSTMENTS	PENALTIES/LIENS	PAYMENTS	BALANCE FORWARD
$127.09	$0.00	$0.00	$127.09	$0.00

PLEASE PAY THIS AMOUNT $126.05

All bills are due and payable on the first day of the regular billing period. Penalty charges will be added if the account remains unpaid 30 days from the billing date. Non-receipt of issued bill not deemed excuse for failure to pay. The postmark will serve as the date received. Liens will be filed on the City Land records if account remains unpaid for a period of 6 months from the billing date.

Payment may be made by mail, in person at our office, or on-line at www.bristolwaterdept.org. Our office accepts most major credit and debit cards. For your convenience a drive-up window is available at our office and a drop slot is located in our front door for after hours payments.

IF YOU HAVE ANY QUESTIONS CONCERNING YOUR BILL OR THE SERVICES WE PROVIDE, PLEASE FEEL FREE TO CONTACT OUR OFFICE AT 860-582-7431

CUSTOMER MESSAGES

** GO PAPERLESS! **
SIGN UP TO GO PAPERLESS & RECEIVE ALL FUTURE BILLS VIA E-MAIL.
VISIT OUR WEBSITE @ WWW.BRISTOLWATERDEPT.ORG TO REGISTER.

Water Department Office Hours: Monday-Friday 8:00 am to 4:30 pm
Drive-up Window: Monday-Friday 8:00 am to 4:00 pm

Account # / Service	Man	Meter #	Customer	Mapsc Cd	Read Date	By	Bills	Parcel Curr Read	Usage	Repl Usage	Location Billed Usage	Charge Amt / Billed Amt	Status / Days
6107959000			202168 VERNON O STOCKMAN										CURRENT
1000	1	TRID81971155		A	08/10/2012		145934	52,150	1,820	0	1,820	42.04 / 127.09	92
1000	1	TRID81971155		A	05/10/2012		127712	50,330	2,175	0	2,175	47.20 / 116.52	86
1000	1	TRID81971155		A	02/14/2012		108687	48,155	2,495	0	2,495	54.14 / 123.46	91
1000	1	TRID81971155		Z	11/15/2011		4906	45,660	2,295	0	2,295	69.80 / 119.12	96
1000	1	TRID81971155		Z	08/11/2011		9202793	43,365	1,845	0	1,845	.00 / .00	90
1000	1	TRID81971155		Z	05/16/2011		9202792	41,520	1,905	0	1,905	.00 / .00	90
1000	1	TRID81971155		Z	02/14/2011		9202791	39,615	1,855	0	1,855	.00 / .00	90
1000	1	TRID81971155		Z	11/15/2010		9202790	37,760	1,800	0	1,800	.00 / .00	90
1000	1	TRID81971155		Z	08/16/2010		9202789	35,960	1,840	0	1,840	.00 / .00	90
1000	1	TRID81971155		Z	05/13/2010		9202788	34,120	1,600	0	1,600	.00 / .00	90
1000	1	TRID81971155		Z	02/16/2010		9202787	32,520	1,785	0	1,785	.00 / .00	90
1000	1	TRID81971155		Z	11/16/2009		9202786	30,735	2,355	0	2,355	.00 / .00	90
1000	1	TRID81971155		Z	08/18/2009		9202785	28,380	2,790	0	2,790	.00 / .00	90
1000	1	TRID81971155		Z	05/18/2009		9202784	25,590	2,210	0	2,210	.00 / .00	90
1000	1	TRID81971155		Z	02/17/2009		9202783	23,380	1,895	0	1,895	.00 / .00	90
1000	1	TRID81971155		Z	11/10/2008		9202782	21,485	2,310	0	2,310	.00 / .00	90
1000	1	TRID81971155		Z	08/11/2008		9202781	19,175	2,295	0	2,295	.00 / .00	90
1000	1	TRID81971155		Z	05/14/2008		9202780	16,880	2,085	0	2,085	.00 / .00	90
1000	1	TRID81971155		Z	02/12/2008		9202779	14,795	1,955	0	1,955	.00 / .00	90
1000	1	TRID81971155		Z	11/14/2007		9202778	12,840	2,380	0	2,380	.00 / .00	90
1000	1	TRID81971155		Z	08/10/2007		9202777	10,460	1,905	0	1,905	.00 / .00	90
1000	1	TRID81971155		Z	05/15/2007		9202776	8,555	1,915	0	1,915	.00 / .00	90
1000	1	TRID81971155		Z	02/08/2007		9202775	6,640	1,800	0	1,800	.00 / .00	90
1000	1	TRID81971155		Z	11/18/2006		9202774	4,840	1,805	0	1,805	.00 / .00	90
1000	1	TRID81971155		Z	08/14/2006		9202773	3,035	1,830	0	1,830	.00 / .00	90

NOV-20-2012 04:20 PM
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