

Monday, April 8, 2019 9:32 AM

Sewer Dept. Bristol
Board of Water Commissioners
119 Riverside Ave.
Bristol, Ct

I received my water bill for the first quarter of 2019. I am a new customer. I purchased a home in Bristol and took possession of the home on Dec. 14, 2018.

The home is solely occupied by myself and my wife.

The first quarter of 2019 bill shows that we used 827 cubic ft. of water. What is confusing to me is that we were charged

For 1850 cubic ft. with respect to the sewer usage. How can that be? You measure the water as it passes through the meter which for this quarter was 827 cubic ft. so, how did my wife and I manage to more than double what passed out of the home into sewers?

A representative of the water dept. explained that the 1850 cubic ft. charge was because there wasn't a history of usage but why do you need a history of usage when you know the exact amount used which was 827 cubic ft. The sewer usage should be a directly related to the water consumption. I can see that the sewer unit rate is somewhat higher than the unit rate for water consumption. So, I would expect the sewer charge to be slightly higher than the charge for water consumption. But in my instance its more than double.

I await your explanation.

Thank you,

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