



City of Bristol
Office of Town and City Clerk
111 North Main Street
Bristol, Connecticut 06010
(860) 584-6200 ext. 0

December 24, 2019

Jay & Eleanor Riker
324 Glendale Drive
Bristol, Connecticut 06010

Dear Mr. & Mrs. Riker:

My office received your mailbox claim against the City of Bristol and forwarded it to the Claims Division and the Board of Public Works for further investigation.

Please note that my office's only responsibility is to refer the claim. We are not involved in its resolution or disposition. Any future communications will arrive from the Claims Division or the Public Works Department.

If you require additional information concerning your claim, please contact:

Department of Public Works
111 North Main Street
Bristol, Connecticut 06010
Telephone: (860)584-6125

Very truly yours,

A handwritten signature in cursive script that reads "Dawn M. Labella".

Dawn M. Labella
Asst. Town and City Clerk

DL/po

cc: Claims Division
Corporation Counsel
Public Works

RECEIVED

12/3/2019

Dear Public Works Department,

2019 DEC 24 AM 11:45

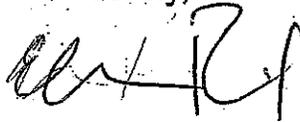
TOWN AND CITY CLERK
BRISTOL, CT

I am writing to submit a claim for a damaged mailbox. It was damaged early on Monday, 12/2. As you can see from the attached photo, it is a total loss. We believe the plow blade struck the mailbox and severed it from the post. It was found at least 15 feet from the base of the mailbox.

We are purchasing the same mailbox from Lowes, and a receipt is also attached. Fortunately the post seems to be fine!

Thank you for your continued service to the city of Bristol. We appreciate how hard you work year round. Our very best wishes for a happy and healthy new year.

Sincerely,



Jay and Eleanor Riker
324 Glendale Dr.
Bristol, CT 06010



LOWE'S HOME CENTERS, LLC
 246 NEW BRITAIN AVENUE
 PLAINVILLE, CT 06062 (860) 793-1500

- SALE -

SALES#: S0650MA4 3057719 TRANS#: 21749022 12-07-19

965129 STEP2 EXPRESS MAILBOX +PO 30.00

SUBTOTAL: 30.00

TAX: 1.91

INVOICE 12542 TOTAL: 31.91

VISA: 31.91

VISA:XXXXXXXXXX1955 AMOUNT:31.91 AUTHCD:02013D

CHIP REFID:065012275002 12/07/19 15:01:58

APL: CHASE VISA TUR: 0080006000

ATD: 6000000031010 TSI: E800

STORE: 0650 TERMINAL: 12 12/07/19 15:04:06

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
 SEE REVERSE SIDE FOR RETURN POLICY.
 STORE MANAGER: JOHN DERENCHES

LOWE'S PRICE MATCH GUARANTEE
 FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

* SHARE YOUR FEEDBACK! *

* ENTER FOR A CHANCE TO BE *

* ONE OF FIVE \$500 WINNERS DRAWN MONTHLY! *

* ENTRE EN EL SORTEO MENSUAL *

* PARA SER UNO DE LOS CINCO GANADORES DE \$500! *

* *

* ENTER BY COMPLETING A SHORT SURVEY *

* WITHIN ONE WEEK AT: www.lowes.com/survey *

* YOUR ID # 125429 065093 411271 *

* *

* NO PURCHASE NECESSARY TO ENTER OR WIN. *

* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *

* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *

STORE: 0650 TERMINAL: 12 12/07/19 15:04:06

ID Number	Date	Time	Call Taker	Completed Date	Due Date	Closed By	Scheduled Date
19-5401	12/23/2019	11:54:03	Oparowski, Emily				
Task		Department		Sub Task		Status	
Snow Damage - Mailbox		Streets				In Progress	
St Num	Street Name	Resident First Name	Resident Last Name	Phone			
324	GLENDALE DR Intersection	Jay & Eleanor	Riker	not provided			
Description				Resolved Description			
Received a letter from the Rikers on 12/23/19 regarding mailbox damage that occurred on 12/2/19. There was not a service request in the system. The letter states that they believe the plow blade struck the mailbox and				resident had already replaced it, new one within code.			

[Project Info](#)
[Notes](#)
[Parcel](#)
[Photos/Attachments](#)

Info (Does not print on list)

can they still get mail? Temp mailboxes MAY be installed in 1-2 days after STORM

0%

- eMail To**
- Admin
 - Building Maintenance
 - Director
 - Dispatch
 - Engineering
 - Solid Waste
 - StreetLight Contractor
 - Streets
 - WPC
- eMail CC**
- Admin
 - Building Maintenance
 - Dispatch
 - Engineering
 - Solid Waste
 - StreetLight Contractor
 - Streets
 - WPC

Task Specific Email

CraigKasperian@bristolct.gov

Body

Sent Additional Email

eMail Address
(Separate Multiple email addresses w

Body

Location History

Streets	Snow Damage -	12/23/2019	19-5401	In Progress