



Public Works | 860-584-6125

Memorandum

Date: September 9, 2020

To: Mayor Zoppo-Sassu
Board of Public Works

From: Raymond A Rogozinski, P.E., Public Works Director

Re: **Transfer Station Malfunction/Repair - Refund**

The DPW scale operators noticed problems with transfer station scale during the last two weeks of May. The problem consisted of fluctuation in weight reading in the outbound scale. DPW contacted the vender, Fairbanks Scale to make repairs and monitored scale activity for possible malfunctions. Scale repairs consisted on replacing a damaged cell (one of 12/scale). The repairs cost \$2,556.01 and no significant problems were reported from residents, however the Department did receive a complaint from Melissa Vertefeuille indicating that they were incorrectly charged for the disposal of 250 pounds.

Based on an investigation by the Department, consisting of an interview of the resident and a review of past transfer station use records the DPW refunded the resident the disposal cost (\$15).

Please note that as part of the scale repairs the scale accuracy was confirmed and its yearly calibration certifying is scheduled for November.

In addition to problems with the scale cell. The DPW also experienced problems with the barrier arm that controls access on and off the scale. No vehicle load weight problems were associated with the barrier arm issue. The problem was identified as an electrical problem and repaired by WPC electrician.

Please feel free to contact me with any questions at 860-584-6113.