

February 5, 2021

Bristol Public Works
111 North Main Street
Bristol, CT 06010

To Whom It May Concern:

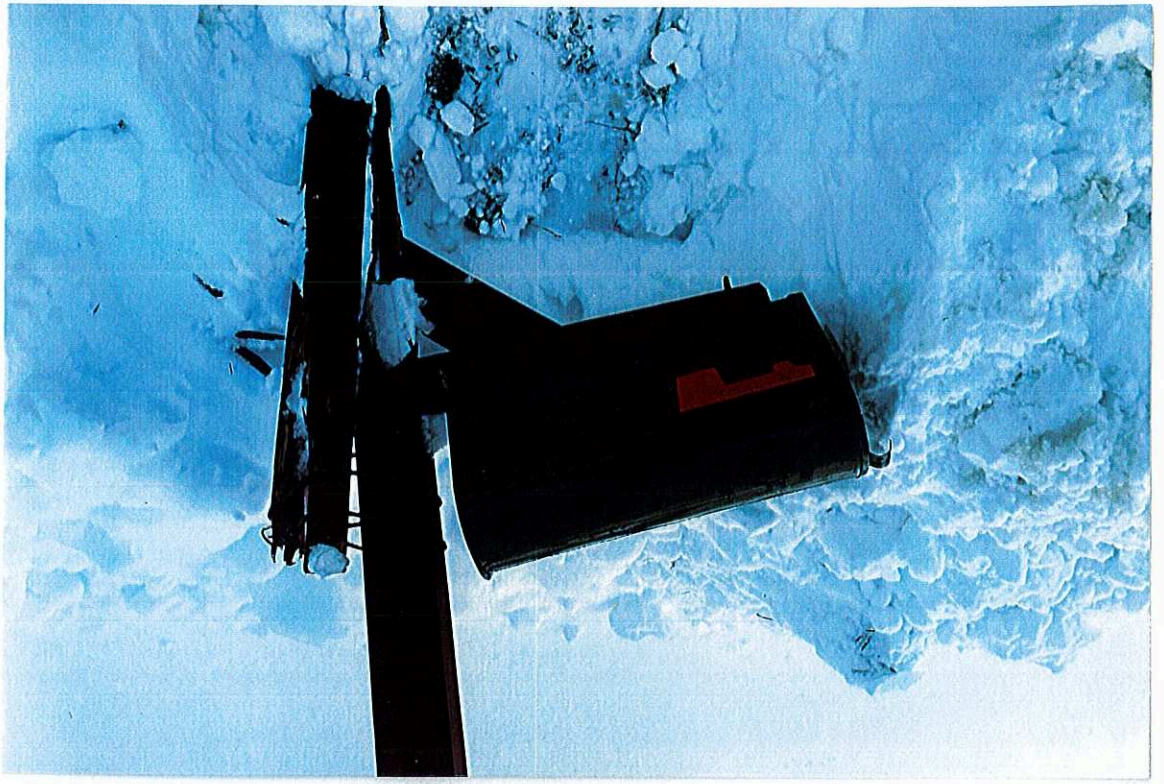
In the early morning of February 2, 2021, a plowing truck hired by the city broke our mail post. This post has been up for over thirty years and is located like every other post on our street. Our house at 9 Jay Lane is at the corner and end of the city street. The truck, at this point, pushed the snow from around our street and then pushes it up on our sidewalk creating a huge mountain of snow as it turns onto Lawrence Lane.

On Wednesday, February 3, 2021, the city had two dump trucks and a large Volvo excavator at the upper end of our street removing many, many loads of snow. They then came down to the end of the street in front of our house to push the remaining snow from the road up onto our sidewalk.

I contacted the Public Works office at Town Hall regarding the damage and they sent out an employee the next day. He gave me a report stating that it wasn't the plow trucks fault. I disagree with this opinion. The pushing of all that snow up onto our property did the damage. The snow did not move itself.

I would like a replacement post from the city. I have enclosed photos of the broken post and box.

Kenneth E. Nairne
9 Jay Lane Bristol, CT 06010
Home phone: 860-589-3687
Cell phone: 860-539-0933





Mailbox Damages

Address: 9 JAY LAKE

Date: 02/04/2021

The City of Bristol Public Works Department has investigated your report of damage to your mailbox caused by our winter operations.

The City will only approve claims for mailbox damages when our plow/truck has made contact with the mailbox/post. We do not cover damage caused by snow/slush movement. Mailboxes that are found to have been structurally unsound prior to the damage will also not be repaired/replaced by the City or approved for a claim. Mailboxes should be placed where approved by the US Postal Service/Public Works specifications and be in good condition.

Our investigation has determined that the City is not liable for the damage for the following reason(s):

- There is no proof of impact between the mailbox/post and our plow/vehicle.
- The mailbox was found to have been in a weakened condition or was in disrepair prior to the damage.
- ✍ The mailbox was placed too close to the curb per specifications from the US Postal Service and Public Works (see reverse).

If you wish to dispute this assessment, you may appeal in writing to the Board of Public Works (111 North Main Street, Bristol, CT 06010). The Board meets on the third Thursday of each month. Appeals will be acted upon at the next meeting following receipt of the appeal.

