

Space Needs Analysis Bristol Municipal Buildings

Beals Senior Community Center

240 Stafford Avenue

Total Floor Area: 58,140 SF

Current Use: Senior Community Center with portions vacant.

Original Construction Year: 1957

Additions (years):

Number of Floors: One



Previous studies reviewed for this building: Construction Docs for Miscellaneous Upgrades 2011

Drawings used for Study: PDF's of Miscellaneous Upgrades 2011

Current Facility

Building Condition (Refer to Appendix 'A', Condition Survey)

Exterior:

Flat roofs are Epdm with interior drains. Roofs are generally in good shape except for some areas of ponding. One seam was noted as being open and may be indicative of a potential for seam leaks in the future. The barrel roof over the gymnasium is also EPDM. Arched steel at the barrel vault is in need of painting. The flat roofs around the gymnasium have ponded water that is not draining resulting in vegetation growth. Temporary deflectors have been added at the arched steel but a permanent solution should be added to prevent heavy water flow through the roof openings.

The remainder of the roofs are pitched asphalt shingles. In many areas shingles have been lost to wind. Gutters are in poor condition. At the south-east entrance water from the roofs has resulted in significant brick damage.

Walls are predominantly aluminum siding with areas of brick and appear to be acceptable.

Fire and Code Deficiencies

The building is in the process of being renovated partly to resolve fire and code deficiencies.

ADA Deficiencies

The building is in the process of being renovated partly to resolve ADA deficiencies. Deficiencies currently include inaccessible toilet rooms and inadequate door jamb clearance issues (see photo).

Hazardous Materials

None were noted.

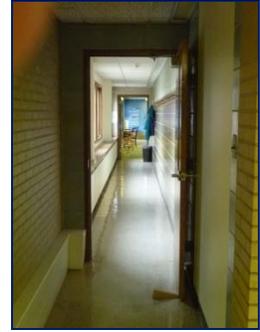
Mechanical, Electrical, Plumbing and other services. (Refer to Appendix 'C', MEP Survey)

Structural Systems

The building appears to be structurally sound.

Available Parking

163 parking spaces including 17 handicapped accessible.



Aerial Site Plan



Use Recommendations (Refer to Appendix 'D', Floor Area Tabulation)

Building Uses:

A study was performed seeking input from city residents aged 50 and over, the conclusion from which was that the Senior Center should remain in its current location. The building is an excellent facility for seniors particularly with everything located on a single level. The building is currently being upgraded with the current use in mind.

The Senior Center only occupies a portion of the building providing an opportunity to add other uses in those unused portions. The following were explored:

Probate Court. There is adequate space in the front of the building, with a separate entrance to accommodate the Probate Court. Privacy is an important requirement for this use and this location will work well in that respect.

Youth Services. A desire has been expressed to move Youth Services to City Hall, but, in doing so an additional will be required. We explored moving Youth Services into the available space in the Senior Center. This worked well, and the location in the building separates the youth from the seniors.

Over 55 Housing. The recently vacated wing could be adapted for small independent housing units. The desirability of these units would be enhanced by being contiguous with the Senior Center. However, the change will require a fire wall to separate the uses.

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
1	Gymnasium	Wood	2	Brick	2	Tectum	2	Divider Partition 2
				Ptd GWB	2	Stl Frame	2	
2	Billiard Room	Carpet		Ptd GWB		2x2 SAP		Replace Lighting
								Ceiling Dirty
3	Home Delivered Meals	Carpet	2	Ptd GWB	2	2x2 SAP	1	Replace Lighting
								Remove & replace plywd partition
3A	Clothing Storage	Carpet	1	Ptd GWB	2	2x2 SAP	1	Replace Lighting
4	Hall	VCT	1	Glazed CMU	1	2x2 SAP	1	Hall not ADA accessible
				Ptd GWB	1			
5								
6	Corridor	VCT	1	Ptd GWB	2	2x2 SAP	1	
				Glazed CMU	2			
				Brick	2			
7	Boiler Room	Concrete	1	Ptd CMU	2	Ptd GWB	2	
				Ptd Concrete	2			
				Unfinished GWB	2			
				Ptd Brick	2			
8	Electrical Room (No Access)							
9	Electrical Room (No Access)							
10	Proposed H.C. R.R.							
11	Proposed H.C. R.R.							
12	Classroom	VCT	1	Ptd CMU	1	Ptd GWB	1	Plywood Cabinets 2
13	Wood Storage	VCT	1	Ptd CMU	2	Ptd GWB	2	
13A	Vestibule	VCT	1	Ptd CMU	2	Ptd GWB	2	
14	Wood Shop	VCT	1	Ptd CMU	2	Ptd GWB	2	Verify Ventilation
								Replace Lights
15	Ceramics	VCT	1	Ptd CMU	1	Ptd GWB	1	Replace Lights
16	Kiln Room	VCT	1	Ptd GWB	1	Ptd GWB	1	Exhaust open to exterior
				Ptd CMU	1			
17	Card Game Room	Carpet	3	Ptd GWB	1	Ptd GWB	1	Replace radiator enclosure
				Ptd CMU	1			Replace Storage Cabinets
18	Coffee Room	VCT	1	Ptd GWB	1	Ptd GWB	1	Replace lights

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
				Ptd CMU	1			
19	Kitchen	Quarry Tile	1	Glazed CMU	1	2x2 SAP	1	No handwash sink Refinish metal cabinets under counters
19A	Storage	Quarry Tile	1	Glazed CMU	1	Ptd GWB	1	New lenses required for lights Replace or refinish wood cabinets
19B	Pantry	Quarry Tile	1	Glazed CMU	1	2x2 SAP	1	Replace or refinish wood cabinets
19C	Pantry	Quarry Tile	1	Glazed CMU	1	2x2 SAP	1	Replace or refinish wood shelving
20	Accessible Toilet Room	VCT	2	Glazed CMU	1	Ptd GWB	1	Add access panels to holes in ceiling Replace 'D' handle on door
21	Office	VCT	1	Ptd CMU	2	Ptd GWB	2	
22	Men's Room	2x2 CT	1	Glazed CMU	2	Ptd GWB	1	Floor Urinals. Some chipped CMU. Refinish toilet stalls
23	Women's Room	2x2 CT	1	Glazed CMU	2	Ptd GWB	1	Refinish toilet stalls
24	Maintenance Room							
25	Office	Carpet	3	Ptd GWB Ptd CMU	1 1	Ptd GWB	1	Exposed galvanized duct
26	Friends Conference Rm	Carpet	3	Ptd GWB Ptd CMU	2 2	Ptd GWB	1	Replace Cabinets and chair rail
27	Computer Training	Carpet	1	Ptd GWB	2	Ptd GWB	1	
28	TV Lounge	Carpet	1	Ptd GWB Ptd CMU	1 1	2x2 SAP	1	One ceiling panel missing
29	Library	Carpet	1	Ptd GWB Ptd CMU Photo Mural	1 1 1	Ptd GWB	1	
30	Community Room	VCT	1	Ptd GWB Ptd CMU	1 1	Ptd GWB	1	Replace cabinets
31	Fundraising Shop	Carpet	1	Ptd GWB Ptd CMU	1 1	2x2 SAP	1	Only fundraising area for Senior Center
32	Storage for Coffee Shop	Carpet	1	Ptd GWB Ptd CMU	1 1	2x2 SAP	1	
33	Office	Carpet	1	Ptd GWB Ptd CMU	1 1	2x2 SAP	1	

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
34	Office	Carpert	1	Ptd GWB	1	2x2 SAP	1	
				Ptd CMU	1			
35	Vestibule	Quarry Tile	1	Brick	1	2x2 SAP	1	
				Ptd GWB	2			
36	Waiting Room	Carpert	2	Ptd. GWB	2	2x2 SAP	1	
				Brick	2			
37	Wellness Clinic	Carpert	2	Ptd GWB	2	2x2 SAP	1	
38	Rest Room	VCT	2	Ptd GWB	2	2x2 SAP	1	
40	Exam Room	VCT	1	Ptd GWB	2	2x2 SAP	1	
41	Foot Exam Room	VCT	1	Ptd GWB	2	2x2 SAP	1	
42	Hall	VCT	1	Ptd GWB	2	2x2 SAP	1	
43	Storage	VCT	1	Ptd GWB	2	2x2 SAP	1	
44	Office	VCT	1	Ptd GWB	2	2x2 SAP	1	
45	Storage	VCT	1	Ptd GWB	2	2x2 SAP	1	
46	Laboratory	VCT	1	Ptd GWB	2	2x2 SAP	1	
47	Exam Room	VCT	1	Ptd GWB	2	2x2 SAP	1	
48	Corridor	VCT	2	Brick	2	2x2 SAP	1	
				Ptd GWB	2			
				Glazed CMU	2			
49	Meeting/ Dinning	VCT	1	ACP	1	Ptd GWB	2	Replace Light Lens
				Brick	1			
				Wood	1			
50	Stage	Wood	2	Ptd. GWB	2	Ptd GWB	2	Replace Light Lens
				Brick	2			No H.C. Lift
51	Copy	VCT	1	Ptd GWB	2	2x2 SAP	1	
				Ptd CMU	2			
51A	Storage	Carpert	1	Ptd GWB	1	2x2 SAP	1	Unfinished wood door & trim
52	Proposed Copy Room							
53	Office	Carpert	1	Ptd GWB	1	2x2 SAP	1	
54	Reception	Carpert	1	Ptd GWB	1	2x2 SAP	1	
				Ptd CMU	1			

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
55	Storage	VCT	1	Ptd. GWB	1	2x2 SAP	1	
56	Dept. on Aging	Carpet	1	Ptd GWB	1	2x2 SAP	1	
57	Office	Carpet	1	Ptd GWB	1	2x2 SAP	1	
58	Office	Carpet	1	Ptd GWB	1	2x2 SAP	1	
59	Office	Carpet	1	Ptd GWB	1	2x2 SAP	1	
61	Corridor	VCT	1	Ptd GWB	2			
				Brick	2			
65	Lobby	Carpet	1	Ptd GWB	1	2x2 SAP	1	
69	Proposed Storage							
70	Proposed Storage							
72	Classroom	VCT	3	Ptd GWB	2	Ptd GWB	2	
				Ptd CMU	2			
73	Work-out Room	VCT	2	Ptd GWB	2	SAP	2	
				Ptd CMU	2			
74	Office	VCT	2	Ptd GWB	2	SAP	1	
75	Office	VCT	2	Ptd GWB	2	SAP	1	
				Ptd CMU	2			
76	Reception	VCT	2	Ptd GWB	2	SAP	1	
				Ptd CMU	2			
81	Staff Lounge	VCT	2	Ptd GWB	2	SAP	1	
				Ptd CMU	2			
77	Director of Health	Carpet	1	Ptd GWB	1	SAP	1	
78	Office	Carpet	1	Ptd GWB	1	SAP	1	
79	Office	Carpet	1	Ptd GWB	1	SAP	1	
80	Office	VCT	2	Ptd GWB	1	SAP	1	
82	Corridor	VCT	2	Ptd GWB	2	SAP	1	
83	Offices	VCT	2	Ptd GWB	1	SAP	1	
85	Corridor	VCT	2	Ptd GWB	2	SAP	2	
				Ptd CMU	2			
86	Corridor	VCT	2	Ptd GWB	2	SAP	2	
				Ptd CMU	2			

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
89	Men's Room	2x2 CT	2	4x10 CT	2	Ptd GWB	2	Not ADA Accessible
88	Storage/ Mechanical Room	Concrete	2	Ptd GWB	2			
				Ptd CMU	2			
87	Women's Room	2x2 CT	2	4x10 CT	2	Ptd GWB	2	Not ADA Accessible
67	Locker Area	VCT	2	CT	3	Ptd GWB	2	
62	Restroom	1x1 CT	2	Ptd CMU	2	Ptd GWB	2	
63	Storage	VCT	2	Ptd CMU	2	Ptd GWB	2	
66	Classroom	VCT	2	Ptd GWB	2	SAP	2	
				Glazed CMU	2			
				Brick	2			
64	Proposed H.C. Toilel	1x1 CT	2	Ptd GWB	2	Ptd GWB	2	Not ADA Accessible
				Ptd CMU	2			
90	No Access							
91	No Access							
92	No Access							
93	No Access							
94	Corridor	VCT	2	Glazed CMU	2	SAP	2	
				Ptd GWB	2			
				Brick	2			
100	Women's Room	2x2 CT	1	Glazed CMU	2	Ptd GWB	2	Not ADA Accessible
101	Men's Room	2x2 CT	1	Glazed CMU	2	Ptd GWB	2	Not ADA Accessible
102	Proposed H.C. Toilel							
103	Proposed Server Room							
104	Proposed Office							
106	Corridor							
107	Classroom	VCT	2	Ptd GWB	2	2x4 SAP	2	Door not ADA compliant
				Brick	2			
				Ptd CMU	2			
107A	Restroom	2x2 CT	2	Ptd CMU	2	Ptd GWB	2	
108	Computer Lab	VCT	2	Ptd GWB	2	2x4 SAP	2	

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
				Ptd CMU	2			
108A	Restroom	2x2 CT	2	Glazed CMU	2	Ptd GWB	2	
109	Classroom	VCT	2	Ptd GWB	2	2x4 SAP	2	
				Ptd CMU	2			
109A	Restroom	2x2 CT	2	Glazed CMU	2	Ptd GWB	2	
110	Office	VCT	2	Ptd GWB	2	2x4 SAP	2	
				Ptd CMU	2			
110A	Restroom	2x2 CT	2	Glazed CMU	2	Ptd GWB	2	
111	TV Room/Waiting	VCT	2	Ptd GWB	2	2x4 SAP	2	
				Ptd CMU	2			
				Glazed CMU	1			
112	Cafeteria	VCT	2	Ptd GWB	2	2x4 SAP	2	
				Ptd CMU	2			
				Glazed CMU	1			
112A	Restroom	2x2 CT	2	Glazed CMU	2	Ptd GWB	2	
114	Behaviour Intervention	VCT	2	Ptd GWB	2	SAP	2	
				Ptd CMU	2			
				Brick	2			
113A	Restroom	2x2 CT	2	Glazed CMU	2	Ptd GWB	2	
113	Evaluation Room	VCT	2	Ptd GWB	2	SAP	2	
				Ptd CMU	2			
115	Corridor							
117	Book Storage			Ptd GWB	2	SAP	2	
				Ptd CMU	2			
				Brick	2			
118	Classroom	VCT	2	Ptd GWB	2	SAP	2	
				Ptd CMU	2			
				Glazed CMU				
119	Classroom	VCT	1	Ptd GWB	1	SAP	2	Beat Up Cabinets
				Ptd CMU	1			2x4 Tiles sag but OK
120	Classroom	VCT	1	Ptd GWB	1	SAP	2	Mismatched Ceiling Tiles
				Ptd CMU	1			

**Beals Senior Center
Interiors Conditions Survey**

Rating: 1= Good; 2= Needs Refinished; 3= Replace

Rm #	Name	Floor	Rating	Wall	Rating	Ceiling	Rating	Notes
120A	Classroom	VCT	1	Ptd GWB	1	SAP	2	Mismatched Ceiling Tiles
				Ptd CMU	1			
121	Classroom (Science)	VCT	1	Ptd GWB	1	SAP	2	
				Ptd CMU	1			
122	Storage	VCT	1	Ptd GWB	1	SAP	2	
				Ptd CMU	1			
123	Storage	VCT	1	Ptd GWB	2	SAP	2	
125	Vacant Room	VCT	1	Ptd GWB	1	SAP	2	Beat Up Cabinets
				Ptd CMU	1			
124	Hall	VCT	2	Ptd GWB	1	SAP	2	

Space Summary - Beals Senior Cummunity Center

ROOM #	SENIOR CENTER BREAKDOWN	Current Space SF	Proposed SF
1	GYMNASIUM	4,830	
2	BILLIARDS ROOM	1,116	
3	MEALS ON WHEELS	456	
3A	STORAGE	450	
12	CLASSROOM	884	
13	WOOD STORAGE	85	
14	WOOD WORKING	686	
15	ARTS AND CRAFTS	680	
16	ART SUPPLY	127	
17	CARD ROOM	644	
18	COFFEE SHOP	829	
19	KITCHEN	927	
24	MAINTENANCE OFFICE	358	
26	VOLUNTEERS	420	
27	COMPUTER ROOM	406	
28	TELEVISION	195	
29	LIBRARY	615	
30	COMMUNITY ROOM	824	
31	RECEPTION/ WAITING ROOM	275	
32	COUNSELING	137	
33	COUNSELING	188	
34	OFFICE	182	
36	WAITING ROOM	310	
37	OFFICE	227	
40	EXAM ROOM	80	
41	EXAM ROOM	112	
43	DARK ROOM	39	
44	DENTAL	85	
45	X-RAY	80	
46	LAB	70	
47	DENTAL	120	
49	MEETING/ DINING ROOM	2,217	
50	PLATFORM	830	
51	COPY ROOM	148	
53	SECRETARY	272	
54	SECRETARY	240	
55	STORAGE	89	
56	RECEPTION/ WAITING ROOM	306	
57	OFFICE	266	
58	ADMIN. ASSISTANT	237	
59	DIRECTOR	306	
66	LEASE SPACE	1,029	
72	LEASE SPACE	977	
73	LEASE SPACE	777	
74	LEASE SPACE	384	

21,348

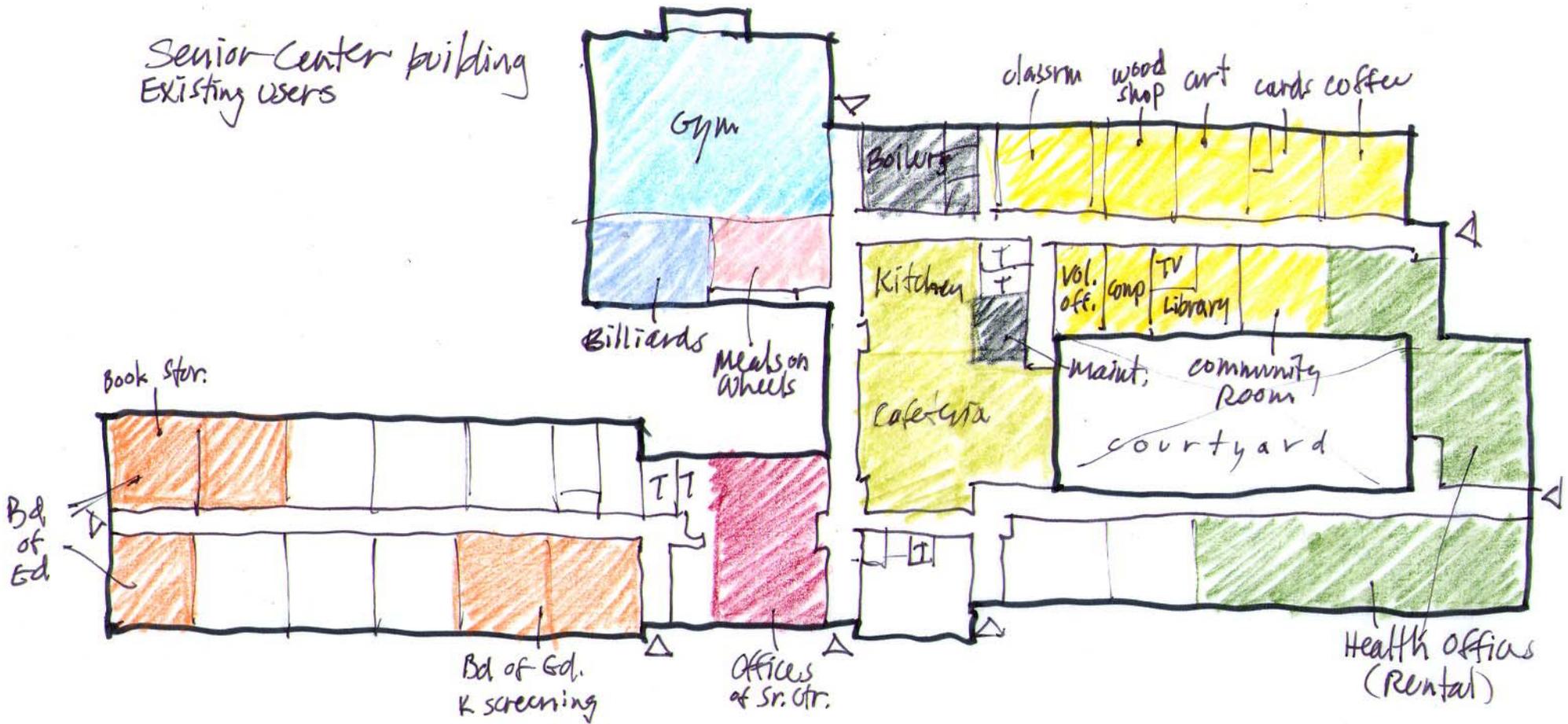
Space Summary - Beals Senior Cummunity Center

75	LEASE SPACE	381
76	LEASE SPACE	1,527
77	LEASE SPACE	148
78	LEASE SPACE	148
79	LEASE SPACE	97
80	LEASE SPACE	97
81	LEASE SPACE	284
103	SERVER	48
104	OFFICE	203
107	CLASSROOM	828
108	CLASSROOM	823
109	CLASSROOM	821
110	CLASSROOM	414
111	CLASSROOM	397
112	SCHOOL CAFÉ	822
113	CLASSROOM	117
114	CLASSROOM	674
117	CLASSROOM	851
118	CLASSROOM	831
119	CLASSROOM	852
120	CLASSROOM	831
121	CLASSROOM	852
122	CLASSROOM	321
125	CLASSROOM	423

TOTAL NET SF	37,305
COMMON AREAS & WALLS	14,316
TOTAL GROSS SF	51,621

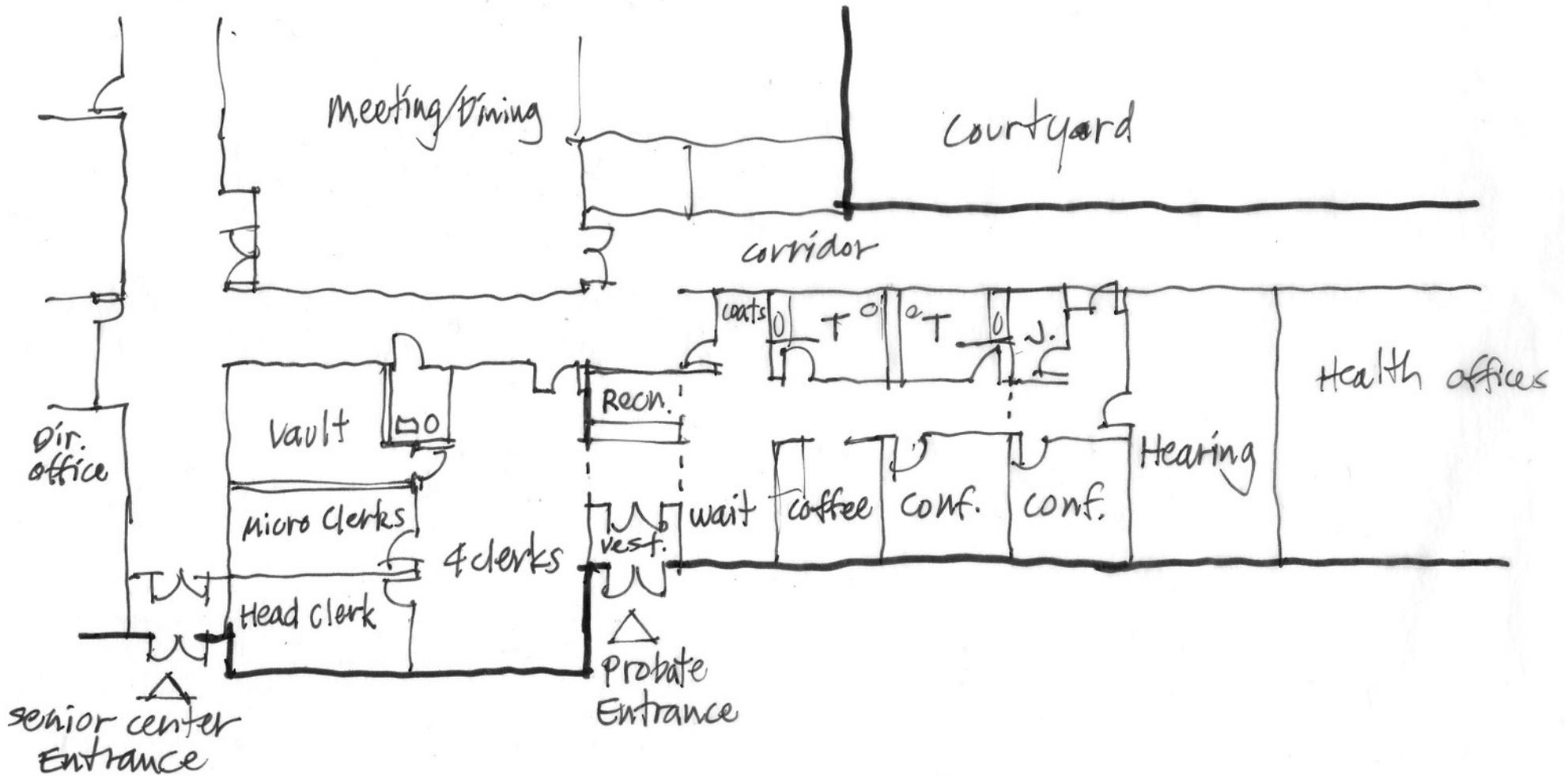
Total Building Sf	57,903
Total Court Yard	6,282
Total Building Sf - Court Yard	51,621

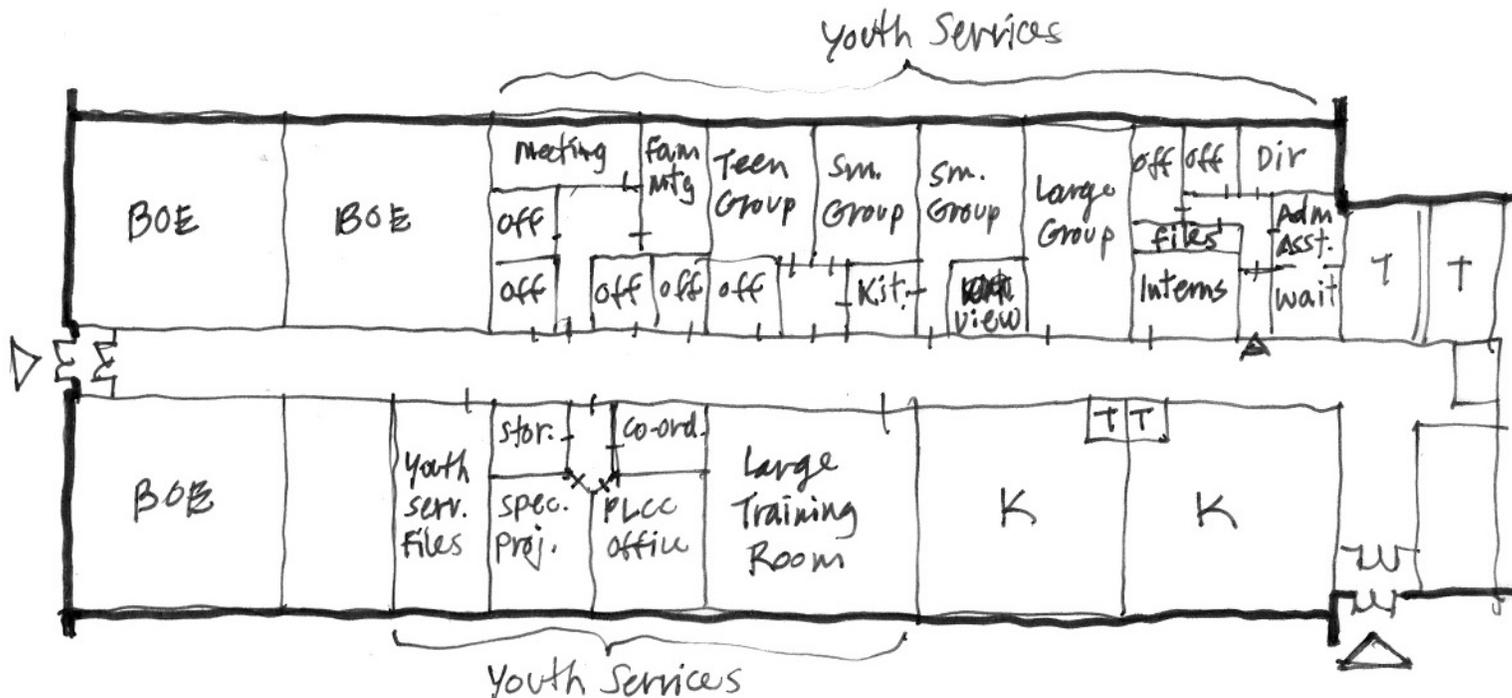
Senior Center building
Existing users



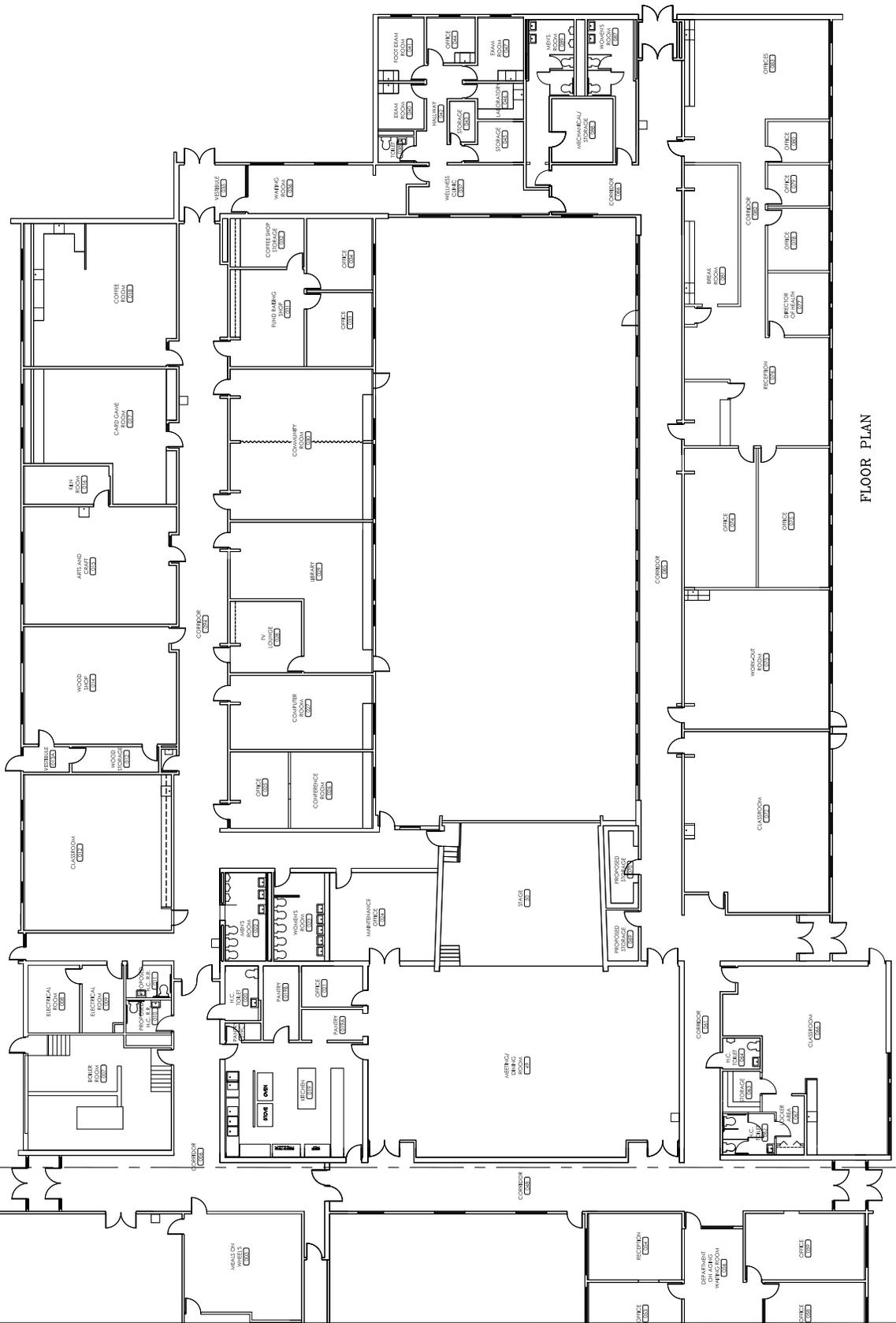
10 open bays
~860 sf each = 8600 ^{net} sf available

DRA Architects - Existing Utilization Diagram, Beals Senior Community Center





6.5 bays x 850 = 5525 s.f. total



FLOOR PLAN



CITY OF BRISTOL, CT BEAL'S SENIOR CENTER MARKET RESEARCH STUDY

Prepared on behalf of



EXECUTIVE SUMMARY

1 INTRODUCTION

The Center for Research (CFR) is pleased to present the results of a *City of Bristol, CT Beal's Senior Center Market Research Study* conducted among members of the Beals Senior Center in Bristol, CT and residents of Bristol, CT over the age of fifty (50). The study included three (3) comprehensive audience segments made up of members (via both telephone and paper methodologies) and non-members of the Beals Senior Center.

The survey was designed to provide input on satisfaction with the current location of the Senior Center and to provide insight in determining a new location for the Senior Center within Bristol.

CFR, working together with DRA officials, designed the survey instrument to be used when interviewing respondents within each of the audience segments.

The survey instrument employed in the *City of Bristol, CT Beal's Senior Center Market Research Study* included the following areas of investigation:

- Awareness of a Senior Center in the City of Bristol;
- Awareness of and satisfaction with programs and services offered at the Senior Center;
- Frequency of current use/non-use of the existing Senior Center;
- Strengths and Weakness of the Senior Center;
- Satisfaction with the current location of the Senior Center;
- Views on ideal Senior Center locations;
- Methods of transportation to and from the Senior Center;
- Awareness and satisfaction with Senior Center communication efforts to Bristol's senior population; and
- Demographics.

Section II of this report discusses the Methodology used in the study, and is followed by Section III which highlights the findings of the study. Also, an appendix has been included with this summary that features both the composite aggregate data and the original survey instrument.



METHODOLOGY

The Center for Research utilized a quantitative research design implementing a questionnaire developed by both CFR and DRA officials. The goal of the survey was to collect views on the Beals Senior Center to provide insight in determining a new location for the Senior Center within the City of Bristol. Actual wording of each question is contained in the appendix of this report.

CFR research staff completed 327 surveys among residents of Bristol over the age of fifty (50). 102 surveys were completed by telephone among registered-voters within Bristol city limits. Another 105 surveys were also completed by telephone among the Senior Center's member list. The final 120 surveys were completed by paper at the Beals Senior Center.

Survey design at CFR is a careful, deliberative process to ensure fair, objective and balanced surveys. Staff members, with years of survey design experience, edit out any bias. Further, all scales used by CFR (either numeric, such as one through ten, or wording such as strongly agree, somewhat agree, somewhat disagree or strongly disagree) are balanced evenly. And, placement of questions is carefully accomplished so that order has minimal impact.

Completion rates are a critical aspect of any telephone survey research. Because one group of people might be easier to reach than another group, it is important that concentrated efforts are made to reach all groups to an equal degree. A high completion rate means that a high percentage of the customers within the original sample were actually contacted, and the resulting sample is not biased toward one potential audience.

CFR used a callback procedure to ensure the randomness of the sample and to reduce non-response bias. When a randomly selected respondent was not available during the first telephone contact, additional callbacks were made in order to complete the interview.

All telephone interviews were conducted from CFR headquarters, located in Meriden, Connecticut. Research was conducted primarily during the hours of 10:00 a.m. and 4:00 p.m. or 5:00 p.m. and 9:00 p.m. The survey was conducted December 1 through December 7, 2011.

All facets of the *City of Bristol, CT Beal's Senior Center Market Research Study* were completed by CFR's researchers and senior staff. These aspects included survey design, pre-testing, computer programming, fielding, coding, data entry, editing, validation, verification, computer analysis and report writing.

Statistically, a sample of 327 surveys represents a margin for error of +/-5.4% at a 95% confidence level.



HIGHLIGHTS

USE OF THE SENIOR CENTER

- Overall, slightly less than three-fifths of all respondents, 57.2%, reported currently using the Beals Senior Center.

<i>Do you currently use the Senior Center...</i>	<i>Composite</i>	<i>Member list-phone</i>	<i>Bristol residents-phone</i>	<i>Member list-paper</i>
Yes	57.2%	61.0	9.8	94.2
No	42.2	39.0	90.2	4.2
Don't know	0.6	---	---	1.7

- Later, all respondents were asked if they were able to visit the Senior Center as much as they would like. While 68.8% of all respondents reported “yes” they visit as much as they like, only 50.0% of those member respondents contacted by phone reported the same. This may imply there is a lapse in the active membership records at the Beals Senior Center.

<i>Do you visit the Senior Center as much as you'd like...</i>	<i>Composite</i>	<i>Member list-phone</i>	<i>Bristol residents-phone</i>	<i>Member list-paper</i>
Yes	68.4%	50.0	70.0	78.8
No	29.4	50.0	30.0	17.7
Don't know	2.1	---	---	3.5

- While the most frequent barrier reported to visiting the Senior Center was “health problems” (20.5%), logistical issues did not appear to be a major deterrent as “senior center not open enough days or hours” (5.2%) and “distance from home” (5.5%) were the least frequently mentioned barriers.
- Overall, the vast majority of respondents, 92.0%, were either “very satisfied” (78.9%) or “somewhat satisfied” (13.1%) with the current location of the Senior Center. Also important to note, satisfaction among non-members was still high as 80.3% of those respondents reported the same.

<i>Satisfaction with current location of the Senior Center...</i>	<i>Composite</i>	<i>Member list-phone</i>	<i>Bristol residents-phone</i>	<i>Member list-paper</i>
Very satisfied	78.9%	80.0	62.7	91.7
Somewhat satisfied	13.1	17.1	17.6	5.8
Somewhat dissatisfied	1.2	1.0	2.9	---
Not at all satisfied	1.2	1.0	2.0	0.8
Don't know	5.5	1.0	14.7	1.7



RELOCATING THE SENIOR CENTER

- To begin thinking about potentially relocating the Beals Senior Center, all respondents were asked to indicate, if the Senior Center were closer to their permanent location, how likely they might be to utilize it more often. More than one-third of all respondents, 36.4%, reported to be “very likely” (22.3%) or “somewhat likely” (14.1%) to utilize the Senior Center more if it were relocated. It is also important to note that this number was consistent among non-member respondents (38.3% reported to be “very likely” or “somewhat likely”).

<i>Likely to utilize the Senior Center more often...</i>	<i>Composite</i>	<i>Member list-phone</i>	<i>Bristol residents-phone</i>	<i>Member list-paper</i>
Very likely	22.3%	16.2	16.7	32.5
Somewhat likely	14.1	8.6	21.6	12.5
Somewhat unlikely	7.3	5.7	7.8	8.3
Not at all likely	42.5	65.7	43.1	21.7
Don't know	13.8	3.8	10.8	25.0

- More than two-fifths of all respondents, 41.3%, reported being willing to travel “5 to 10 minutes” to access a local Senior Center. A similar number of respondents, 35.5%, reported that it was “very important” (24.2%) or “somewhat important” (11.3%) that a Senior Center be located with easy access to all the major arteries of the city (I-84, Route 229, Route 72, etc.).
- Respondents were asked if there were any locations in Bristol where a Senior Center would not be easily accessible for them. While a full list of responses is included in the appendix, it is important to note that the largest number of respondents reported “anywhere else/don't move the center” (15.0%).
- Transportation opportunities appeared to be a major factor among non-members, as 79.4% reported that it would be “very important” for a relocated Senior Center to provide transportation opportunities for Seniors to get to and from the Center on a regular basis. This number is much higher than the 50.5% of members (phone) and 53.3% of members (paper) that reported the same.
- All respondents were asked if a Senior Center was opened in their ideal location, was easy to access and open at convenient times, how likely they might be to regularly visit the new center. Almost two-thirds of respondents, 64.8% reported to be “very likely” (37.9%) or “somewhat likely” (26.9%) to regularly use a relocated Senior Center. While this number was consistent among the audience segments, it was highest among members reached out to by phone (71.4% reported to be “very” or “somewhat” likely).

<i>Likely to visit the Senior Center if it had ideal location and hours...</i>	<i>Composite</i>	<i>Member list-phone</i>	<i>Bristol residents-phone</i>	<i>Member list-paper</i>
Very likely	37.9%	43.8	28.4	40.8
Somewhat likely	26.9	27.6	34.3	20.0
Somewhat unlikely	4.9	4.8	7.8	2.5
Not at all likely	19.3	20.0	24.5	14.2
Don't know	11.0	3.8	7.6	22.5



- As part of the demographics questions, all respondents were asked which of the Bristol public schools were closest to their permanent location. The table below present a cross tabulation of those responses and the amount of time respondents reported being willing to travel for a relocated Senior Center.

<i>School...</i>	<i>Up to 5 minutes</i>	<i>5 to 10 minutes</i>	<i>10 to 20 minutes</i>	<i>20 minutes or more</i>	<i>Don't know</i>
Bristol Central High School	4.3%	39.1	39.1	13.0	4.3
Bristol Eastern High School	21.2	42.3	21.2	3.8	11.5
Chippens Middle School	---	44.4	27.8	16.7	11.1
Clarence A Bingham School	---	37.5	62.5	---	---
Clara T. O'Connell School	12.5	25.0	25.0	12.5	25.0
Ellen P. Hubbell School	17.6	35.3	23.5	11.8	11.8
Greene-Hills School	6.5	41.9	29.0	12.9	9.7
Ivy Drive School	40.0	30.0	30.0	---	---
John J. Jennings School	---	43.8	43.8	12.5	---
Memorial Boulevard Middle School	5.3	68.4	15.8	5.3	5.3
Mountain View School	13.0	47.8	34.8	---	4.3
Northeast Middle School	9.1	22.7	27.3	13.6	27.3
South Side School	---	12.5	87.5	---	---
Stafford School	21.1	42.1	36.8	---	---
Don't know	13.2	45.3	32.1	3.8	5.7
Composite	11.9	41.3	31.5	7.0	8.3

- Finally, it is important to note that more than four-fifths of respondents, 83.8%, reported living independently in a single home, which may reinforce the importance of having access to a viable and convenient Senior Center in the Bristol area.



APPENDIX 4

