

CITY OF BRISTOL – PUBLIC WORKS

20.1 HOUSEHOLD RUBBISH COLLECTION

1. Policy Name

20.1 Household Rubbish Collection

2. Responsible Division and effective date.

Public Works Operations Division, Solid Waste

Effective date: 10/02/07, rev 1 01/17/08, rev 2 5/23/2017

3. Rationale or Purpose

This policy outlines the use and placement of barrels, types and sizes of rubbish barrels, placement and set out times and frequency of collection. The policy also defines how rubbish routes are defined. The City of Bristol is a member of the Bristol Facility Policy Board.

4. Policy Statement

Household rubbish is collected weekly using city-issued rubbish barrels.

5. Scope

This policy applies to Bristol residential properties containing one dwelling unit but not more than five units. This does not include hospitals, motels or hotels, apartment buildings, nursing centers, condominiums, mobile home parks or dwellings on private roads unless authorized by the Board of Public Works.

This policy applies to household rubbish and does not include compostable materials such as grass, leaves, and other yard wastes. Also excluded are hazardous wastes, chemicals, and demolition/construction materials.

6. Procedures

Household Rubbish Barrels:

Each dwelling unit is issued a rubbish barrel (95, 68, or 32 gallon in capacity). Newly built dwellings will be issued a household rubbish barrel when the owner presents a certificate of occupancy to Public Works. By default, new rubbish barrel requests are filled with 95 gallon size barrels. Rubbish barrels can be exchanged for a different size by request to Public Works. For residents requesting additional rubbish barrels, once the appropriate fee is received, if applicable, Public Works will assemble and deliver rubbish barrels to the resident. Broken rubbish barrels will be repaired and/or replaced by scheduling through the Department of Public Works at 860-584-6125. Household rubbish will not be collected in any other container, other than that provided by the City.

City-issued rubbish barrels that are damaged beyond normal wear and tear will be replaced at the resident's expense. The fee to replace a barrel that is damaged due to negligence or abuse will be the City's cost per barrel. Payment in full will be required prior to a replacement barrel being delivered.

Household Rubbish Barrel Set Out Time and Placement:

Rubbish barrels shall be placed at the curbside for collection no sooner than 3:00 PM the day preceding collection and no later than 6:00AM the day of collection. Rubbish barrels

shall be placed with 5' of clearance on all sides as to not interfere with collection activities/equipment. Rubbish barrels shall also be placed away from any overhead obstructions (telephone/power lines and trees). Vehicles shall not be parked in front of rubbish barrels so that they impede collection equipment. Empty rubbish barrels shall be removed from the curbside no later than 12 hours after collection.

Routing:

The City of Bristol has automated rubbish collected Monday through Friday, except when a holiday occurs during the work week. In this case, collection is postponed by one day, i.e. with a Monday holiday; rubbish is collected Tuesday through Saturday. The City annually observes the following holidays: New Years Day, Martin Luther King Day, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day, as well as National Days of mourning declared by the President.

To determine the day of week for collection at a specific address, contact Public Works at 860-584-6125. Residents may also access the Recycle Coach app and enter their address to get collection information and sign up for reminders if desired.

Level of Service:

The City is divided into Five Zones (one zone for each day of the week), and each zone is further subdivided into six rubbish collection routes. One automated rubbish truck is dedicated to one route for each day (Driver A collects Monday Route 1, Tuesday Route 1, Wednesday Route 1, Thursday Route 1 and Friday Route 1).

The City of Bristol utilizes automated rubbish collection vehicles. When automated rubbish trucks go off line due to equipment failure or preventative maintenance, a "spare" or back-up automated truck is employed to fill that route. In the event of a lack of back-up automated trucks, one route will be completed using two conventional rear-loading rubbish trucks, each staffed with a driver and a laborer.

7. Roles/Responsibilities

Public Works is responsible for adhering to collection schedules, and publishing any changes in routine scheduling.

It is the responsibility of Public Works supervisors to ensure the highest level of service possible is provided.

Collection vehicles shall notify Dispatch and the Solid Waste Recycling Analyst or Superintendent of violations of this policy.

It is the responsibility of the Collection Truck Driver to educate residents in proper rubbish barrel placement and content. The supervisor will be responsible for addressing continuing non-compliance through written warnings and citations where necessary.

The Director or Assistant Director will provide interpretations in the event of the need for clarification or when there is a dispute.

Residents are responsible to report rubbish barrels that need to be repaired or replaced by calling Public Works at 860-584-6125. Residents are also responsible to report missing/stolen or vandalized rubbish barrels to the Bristol Police Department by calling 860-584-3000. Once the Police Department assigns a case number, residents should then contact Public Works to provide the case number and request a replacement rubbish barrel.

Residents are responsible for placing rubbish barrels at the curb appropriately and retrieving them by the times outlined in this policy.

Public Works will periodically audit for compliance with this policy and other Federal, State and Local mandates.

8. Definitions

Household rubbish shall mean all solid waste generated by residential properties excluding recyclable solid waste, hazardous waste, motor vehicle parts, and demolition materials.

Recyclable solid waste means the type of solid waste normally generated, collected or disposed of in the city, which is or has been designated by the commissioner of environmental protection and/or the board of public works to be recycled, including, but not limited to: clean glass and metal and plastic #1 through 7 food and beverage containers, paper milk/juice cartons and aseptic beverage containers, newspaper, magazines, telephone books, junk mail, corrugated cardboard, office and computer paper. Excluding scrap metal (aluminum, ferrous metals, copper and brass), pure waste oil, car batteries, NiCad rechargeable and button batteries, leaves, brush, and Christmas trees.

Solid waste means all discarded materials or substances including, but not limited to, garbage, refuse, sludge from air or water pollution control facilities or water supply treatment facilities, rubbish, ashes, contained gaseous materials, incinerator residue, demolition and construction debris, offal and other discarded materials and substances resulting from industrial, commercial, mining, and agricultural operations and from community activities, but not including sewage and other highly diluted water-carried materials or substances and those in gaseous form or solid or dissolved materials in irrigation return flows or industrial discharges, or source, special nuclear or byproduct materials within the meaning of the Atomic Energy Act of 1954, as amended.

9. References

City Ordinance Chapter 10, Section 10-11

See also:

Policy 21.11 Compost Collection

Policy 21.2.1 Additional Automated Solid Waste Barrels

Policy 21.4 Recycling Collection

Further information can be obtained by calling Public Works at 584-6125. Information is also available on the City's web site: www.bristolct.gov

10. Consequences of Non-Compliance

When this policy is violated, Public Works will educate the resident by leaving notice on the rubbish barrel that is not in compliance. If a similar violation occurs, the resident will receive a citation warning. Upon a third violation, a citation may be issued.

Each day any violation of this section is willfully continued after official notice from Public Works to halt or correct such violation shall be deemed a separate offense and be penalized as such.

Approved By: Board of Public Works

Date: 10/02/07, rev 1 approved 01/17/08, rev 2 5/23/2017

Review cycle: Annual

For more information see the City's website."